

Holcam Sales, Inc. Policies

1. Limited Lifetime Warranty:

Holcam Sales, Inc. will repair, at its option, FOB factory or designated distribution center, any part of any Holcam Shower Door or Tub Enclosure found to be defective in material or workmanship. This warranty covers parts only; labor is not included.

This limited warranty applies to the original purchaser and is not transferable. There are no other warranties expressed or implied and the manufacturer will not be responsible for consequential damages arising as a result of defects or otherwise.

To make a claim under the provisions of this warranty, simply contact your local Holcam dealer or Holcam Sales, Inc. 1-800-843-3332 sales@holcam.net

2. Return of Shower and Tub enclosures:

All returns of Holcam Sales, Inc. stock shower and tub enclosures must be made through the merchant that the product was purchased from.

3. Custom ordered Shower and Tub enclosures are not returnable.

In the event of a problem with any custom ordered enclosure, Holcam Sales, Inc. will work to find a solution that is amenable to both parties.

4. Return of repair/replacement parts:

Holcam Sales, Inc. will refund the cost of the part or exchange any part of like kind and finish for thirty (30) days from the date of purchase. Shipping & packaging costs for returning parts are the responsibility of the person returning the part.

5. Shipping:

Enclosures may be will called by customer, FOB Seattle, WA.

Customer specified shipping method. Customer will be responsible for any costs or fees.

Holcam Sales, Inc. can provide delivery in specified areas. Cost to be added to the invoice.

Parts may be sent using USPS or FEDEX depending on the size and the weight of the part.

Size restrictions may apply from these carriers.

All Door and Enclosures will be shipped upon completion of the order.

All in stock parts orders will be shipped within two (2) business days.

6. Holcam Sales, Inc Privacy Policy:

Holcam Sales, Inc. will not sell, trade or disclose any customer information at any time.